

# An Update on Scams in the Casino Environment



**“WHAT TO LOOK FOR”**  
Perspectives and Perceptions



- What's new in casino scams?

- What is old but still works?

# “The Basics”

- What does “Surveillance” do?
- Definition of “Observer”
- Common Misconceptions
- “Surveillance” and “Auditors”
- Modern Surveillance Techniques

# Modern Surveillance Techniques

## I: PREVENTATIVE

- 1.Procedures

- 2.Video System  
Design

- 3.Documentation

- 4.Training

# Modern Surveillance Techniques

## II: DETECTION

1.Audit Trail

2.Videotape Reviews

3.Interviews

4.Searches

# Modern Surveillance Techniques

## III: FOLLOW-UP

1.Conclusions

2.Actions Taken

3.Trespass from  
Property

4.Improvements to

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